

Instruction Manual - SpectraCool Remote Access Control (RAC)







SPECTRACOOL

Remote Access contRol

INSTRUCTION MANUAL

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NOTE: Some of the information in this manual may not apply if a special unit was ordered. If additional drawings for a special unit are necessary, they have been inserted. Contact nVent Electrical if further information is required.

WARRANTY AND RETURN POLICY

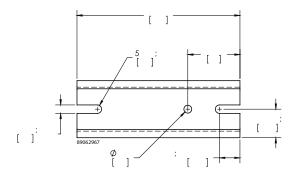
https://hoffman.nvent.com/en/hoffman/warranty-information

INTRODUCTION

The Remote Access Control is a parametric controller for the complete management of air conditioners. All settings are pre-programmed at the factory. Cooling/heating set-points, cooling/heating differential and high /low temperature alarm set-points can be adjusted by the user. Alarms are outputted through a relay contact and also can be accessed through an Ethernet connection utilizing SNMP, EtherNet/IP, Modbus TCP, and PROFINET. A USB connection is also provided and can be used to interface with the controller utilizing Modbus RTU.

MOUNTING THE CONTROLLER

The Remote Access Control must be mounted and enclosed inside a tool access enclosure. This Remote Access Control comes with a DIN rail and a DIN rail mounting bracket; see below for DIN rail mounting dimensions. The communication ports and alarm input/output terminals are located underneath the Remote Access Control. When installing, allow suil cient space under the Remote Access Control for access to communication ports and alarm input/output terminals.



ENERGIZING THE CONTROLLER

The controller is wired and programmed at the factory to be energized when power is supplied to the air conditioner. The controller will default to the standalone operating mode when powered the first time. Master-Slave operating mode is optional and will require additional setup.

CONTROL STATUS INDICATION

The display has numerous symbols that indicate if the controller is heating, cooling, alarming, if the compressor is enabled, and if the ambient fan is enabled. The 3 alpha-numeric characters further describe alarms and show the cabinet temperature by default.

NOTE: The Slim Fit air conditioners DO NOT come standard with a heating option.



SYMBOL	COLOR	ICON ON	ICON FLASHING
1,2,3,4	AMBER	1. Compressor On 2. TLAN Device ID	3. Flashing at start up request is standalone mode 4. Master-Slave Mode: 1: TLAN Master. 2,3,4: TLAN Slave. Device ID 2,3,4 are not active in standalone mode
Α	AMBER	Compressor On	Active when compressor is ON
В	AMBER	Evaporator Fan On	Start-up Request
С	AMBER	Not Used	Not Used
D	AMBER	Master Unit	Active when this is the TLAN Master
Е	AMBER	Heater Active	Not Used (always OFF)
F	RED	Alarm Active	Active if there is an alarm condition
G	AMBER	Controller Active	ON indicates power and activates all functions. OFF indicates controller is in standby mode and all functions are OFF
Н	AMBER	Not Used	Not Used (always OFF)

NOTE: On the smart controller, the display symbols for "H" and "E" are always OFF. If they turn ON, simply hold the "sun" button for greater than 5 sec to turn OFF. The electric heater "E" symbol is required to minimize the heating setpoint (parameter A04) and/or defrost setpoint (parameter A01). Then, hold the "Cooling" button for great than 5 sec to turn ON the snowflake symbol ("G").

DISPLAYING AND CHANGING PROGRAM VARIABLES

Access: To view and/or change parameters, press and hold the Prg and Sel buttons for greater than 5 seconds. Press the up or down arrow buttons until "22" is displayed, then press Sel button. When "S-P" is displayed, press Sel.

Navigation: Press up or down arrows to display sub-menus then press Sel to select the desired sub-menu. In the sub-menu, use up or down arrows to display parameters for viewing or changing and press Sel. Use Prg button to back out of menu levels as desired.

Adjust: Use the up or down arrows to change the parameter value then push Sel to save that setting. If Sel is not pressed, the change to the value will not be saved. Navigate to and change other parameters as desired. When finished, push Prg to back out of the sub-menus to the main menu.

NOTE: The display will revert to normal temperature display mode if no buttons are pressed for 60 seconds.

MODELS WITH °C CONTROLLER

Cooling turns ON at r01 (setpoint) and OFF at r01 (setpoint) – r02 (differential).

For example, using default values form the table below, cooling will turn ON at 35°C (setpoint) and turn OFF at 30°C (setpoint – differential).

OPERATING PARAMETERS

Parameter	Description	Default Value	Range
r01	Cooling set-point	35 C	20 C to 55 C
r02	Cooling differential	5 C	-
P08	Door Open and/or smoke detected	28	4 or 28

ALARM PARAMETERS

Parameter Description		Default Value	Range
P16	High Temperature Alarm	55 C	-
P19 Low Temperature Alarm		14 C	-

MODELS WITH °F CONTROLLER

Cooling turns ON at r01 (setpoint) + r02 (differential), and OFF at r01 (setpoint).

For example, using default values form the table below, cooling will turn ON at 87°F (setpoint + differential), and turn OFF at 80°C (setpoint).

OPERATING PARAMETERS

Parameter	Description	Default Value	Range
r01	Cooling set-point	80 F	72 F to 120 F
r02	Cooling differential	7 F	-
P08	Door Open and/or smoke detected	28	4 or 28

ALARM PARAMETERS

Parameter	Description	Default Value	Range
P16	High Temperature Alarm	125 F	-
P19 Low Temperature Alarm		40 F	-

OPERATING REAL-TIME CLOCK (RTC) PARAMETERS

Parameter	Description	Default Value	Range
t01	Hour	0	0 to 23
t02	Minute	0	0 to 59
t03	Day	1	1 to 31
t04	Month	1	1 to 12
t05	Year	3	3 to 99

DISPLAYING TEMPERATURE SENSOR #2

Both the air inlet sensor (b01) and outlet or evaporator coil sensor (b02) can be reviewed at any time by pressing the up and down arrow button on the front panel of the controller display. The display will revert to the temperature sensor number b01 (air inlet temperature) or b02 (air outlet temperature) after 60 seconds. Both sensors can also be read through the Ethernet and USB connections with optional remote access communication board.

COMPRESSOR RESTART TIME DELAY

A factory set 5 minute (360 second) restart delay exists to reduce residual back pressure before allowing the compressor to restart. The compressor will stay off for the entire restart duration after the compressor is disabled. A flashing "1" on the controller display will indicate the unit is in a compressor restart delay while calling for cooling. If the delay time is reduced to less than 5 minutes, this may cause reduced compressor life.

ALARM OUTPUT CONTACT

The smart controller has a normally open dry contact alarm output with a resistive load rating of 250 VAC to 3 Amp. The 6-POS connector terminals 3 and 4 (marked YEL/ALARM) located on the enclosure side of the unit provides a connection to this output. The optional Remote Access Communication board can accept this normally open dry contact alarm from the smart controller..

ALARM INPUT CONNECTION

The smart controller can accept a dry contact/switch input via the 6-POS connector terminals 1 and 2 (marked WHT/DS1 and WHT/DS2), located on the enclosure side of the unit. This input is associated with the controller display alarm mnemonic "tP" (door open and/or smoke detected). Note that the door open and/or smoke detected is pre-programmed at the factory as "Normally Open". The optional Remote Access Communication board can accept this door open and/or smoke detected alarm from the smart controller. To use this feature, simply connect the customer supplied wires from the cabinet door switch to DS1 and DS2 terminals.

ALARM CONDITION DISPLAY

There are eleven possible non-latching alarm conditions detectable by the controller and are indicated on the controller display. All alarms can also be accessed through the Ethernet and USB connections with the optional remote access communication board.

Alarm Mnemonic	Description	Cause	Result	Alarm Relay
tP	General Alarm	Door open and/or smoke detected	Unit turns OFF for duration of alarm	Relay Contact closed
LA	High Pressure Warning	MALF high pressure switch opens (see note 3 below)	No effect on function	N/A
LP	Low Pressure Alarm	Low pressure switch open (see note 4 below)	No effect on function	Relay Contact closed
E1	Air Inlet Temperature Sensor Alarm	Sensor failure	See note 1 below	Relay Contact closed
E2	Air Outlet Temperature Sensor Alarm	Sensor failure	See note 2 below	Relay Contact closed
Ht	High Temperature Alarm, default = 55°C	Air inlet temperature greater than 55°C	No effect on function	Relay Contact closed
Lt	Low Temperature Alarm, default = 14°C	Air inlet temperature less than 14°C	No effect on function	N/A
A1	Frost Alarm	Air outlet temperature less than or equal to -1.0°C	Compressor and Condenser fan OFF for duration of alarm	Relay Contact closed
HP/HP1 High Pressure Serious Alarm High pressure switch open (see note 5 below)		Unit turns OFF for duration of alarm	Relay Contact closed	
LC	Lost Communication Alarm	The Master cannot communicate with any Slave, or the Slave cannot communicate with the Master	No effect on function. Unit will enter standalone mode	N/A
LC1	Lost Communication Alarm	The Master cannot communicate with one of the Slaves	No effect on function. Unit will enter standalone mode	N/A

NOTE 1: Air inlet temperature sensor will default to air outlet temperature sensor. Cooling setpoint default to 10°C.

NOTE 2: Unit continues to operate without evaporator freeze protection.

NOTE 3: The MALF high pressure switch is optional.

NOTE 4: The Low Pressure switch is optional.

NOTE 5: The High Pressure (HP) or High Pressure Serious (HP1) switch is optional.

MASTER-SLAVE CAPABILTY (OPTIONAL)

The Master-Slave capability is included as standard and can accommodate up to four (4) air conditioners in a single cabinet. In the Master-Slave operating mode, there is a delay period of 20 seconds between startup of each unit during the startup. For example, the master unit number 1 starts first, unit number 2 will start after 20 seconds, followed by unit 3 and another 20 seconds, and so on.

Note the controller default operating mode is single or standalone. To initiate the Master-Slave operating mode, parameters H24 and H25 require reconfiguration as described below. TLAN communication and Door Open cables are also required to interconnect the air conditioners.

- Connect the door open and/or smoke detected harness to the DS1 and DS2 terminals on the enclosure side of the air conditioner
 unit in parallel. The maximum length of the door switch harness between two air conditioners is 3.33 meter (10 feet). This
 harness is NOT included with the Master-Slave option. It is offered separately as an accessory.
- Connect the TLAN harness to the MS1 and MS2 terminals on the enclosure side of the air conditioner unit in parallel. The
 maximum length of the TLAN communication cable is 10 meters (30 feet) and 3.33 meters (10 feet) between the two air
 conditioners. This harness is NOT included with Master-Slave option. It is offered separately as an accessory.
- · Select one of the units in the group to be the master unit. This is indicated unit number 1
- · Select the slave units, numbers 2, 3 and 4 in sequence.

ALARM PARAMETERS

Parameter	Description	Default Value	Range
h24	Device unit ID	0	0 to 4
h25	Number of units	4	2 to 4

NOTE 6: To initiate Master-Slave operating mode, set parameter h24 (device unit ID) of master unit to 1. Set parameter h24 of slave units as applicable. Set parameter h24 (unit number 2) to 2, set parameter h24 (unit number 3) to 3, and set parameter h24 (unit number 4) to 4.

NOTE 7: Set parameter h25 (number of units) of each unit to the same value, for example, h25 = 2 if only two units are connected in a group, h25 = 3 if three units are in a group and h25 = 4 if four units are in a group.

MASTER-SLAVE ALARM INPUT CONNECTION

The smart controller can accept a TLAN communication via the 6-POS connector terminals 5 and 6 marked MS1 and MS2 located on the enclosure side of the unit. This TLAN communication is associated with the controller display alarm "LC" and "LC1", lost communication.

To use the TLAN communication feature, simple connect the TLAN harness to MS1 and MS2 terminals and to MS1 and MS2 of each unit in parallel.

REMOTE ACCESS CONTROL

AIR CONDITIONER UNIT COMMUNICATION FEATURES

An optional communication board offers capabilities that include Profinet, EtherNet/IP, Modbus TCP, and SNMP protocols through Ethernet and Modbus RTU protocol via USB. Hoffman® Cooling has a PC Interface Tool available for download that can utilize either mode to communicate with the air conditioner unit.

USB COMMUNICATION

This communication mode allows direct connection of a PC to the air conditioner unit. The protocol supported is Modbus RTU. Use the PC Interface Tool to communicate with the air conditioner unit. A MINI-b USB connection is provided.

ETHERNET COMMUNICATION

This communication mode allows remote connection to the air conditioner unit using SNMP, Modbus TCP, EtherNet/IP, and Profinet protocols. Customers using their own software can download a MIB file for SNMP, Coil_Register file for Modbus TCP, EDS file or EtherNet_IP Object file for EtherNet/IP, and GSDML file for Profinet.

NOTE: ACU has a default IP Address of 192.168.1.2

Both Ethernet and USB communication modes allow the ability to:

- Read ACU inlet and outlet air temperatures
- Read and change Cooling Set-point and Cooling Differential
- · Read and change Heating Set-point, Heating Differential
- Read and change High and Low Temperature Alarm Settings
- Read and change Gateway IP Address, Device IP Address, Subnet Mask, Trap IP Address and Community
- Read and change Unit Identification
- · Read and change the state of IP addressing (static or dynamic)
- · Read current Alarm Status
- · Read MAC Address
- Read and change the door open and/or smoke detected switch polarity

SOFTWARE AND CONFIGURATION FILE DOWNLOADS

The PC Interface Tool, MIB file, EDS file, EtherNet_IP Object file and Coil_Register file can be downloaded from www.nventprotect.com.

MASTE-SLAVE CAPABILITY (OPTIONAL)

In the master-slave application, only one Remote Access Communication board is required. All alarms are communicated through the TLAN serial connection, except the door open and/or smoke detected alarm. Door open and/or smoke detected switch polarity can be remotely changed from Normally Open to Normally Close if needed.

Note that if the door open and/or smoke detected harness is not used, and the door switch is wired to only one of the units, for instance, the master unit. If the power of the master unit is OFF, the slave units will NOT detect the door open alarm and they will continue operating in standalone mode even if the door is open.

SOFTWARE AND CONFIGURATION FILE DOWNLOADS

The PC Interface Tool, MIB file, Coil_Register file, EDS file or EtherNet_IP Object file, and GSDML file can be downloaded from http://www.nventprotect.com/en/na/Product-Enclosure-Cooling-Heating

USING THE PC INTERFACE TOOL

The PC Interface Tool gives the user the ability to communicate with the air conditioner unit to read/write parameters using either Ethernet or USB connections.

USB COMMUNICATION MODE

NOTE: Before connecting unit to the PC, make note of the comm ports present. After the unit is connected to the PC, a new comm port will be added to the list. Use this new comm port.

- From Tools menu select Use Ethernet
- When Use Ethernet is unchecked, then Comm Port menu is enabled, Device IP and Community boxes are not shown, and USB communication can be used
- To set the comm port, choose Comm Port from the Tools menu and then select the comm port from the combo box

VIEWING AIR CONDITIONER UNIT VALUES

To view Air Conditioner Unit values

- Select the ACU Values tab
- · Select the Enable Comm button (the PC Interface will now be communicating with unit)
- To stop communication select the Disable Comm button

CHANGING AIR CONDITIONER UNIT VALUES

To change **ACU Values**

- Select the Settings tab
- Select the value to change
- · Make the change to the value
- Select the Change Setting button
- · Change can be verified in ACU Values tab

VIEWING AND CHANGING ETHERNET INFORMATION

To view and change Ethernet Information

Select Ethernet Info tab

To view Ethernet Information

Click Read Ethernet Info button

To change to dynamically assigning IP Address Mode

- Check Use DHCP Server checkbox
- Enter Trap IP Address and Community
- Click Load Ethernet Info button

To change to statically assigning IP Address Mode

- Uncheck Use DHCP Server checkbox
- Enter Device IP Address, Subnet Mask, Gateway IP Address, Trap IP Address and Community
- Click Load Ethernet Info button

FTHERNET COMMUNICATION MODE

Each unit has two community strings. One is a Read/Write community string (defaulted to 'private') that can be changed by the customer (must be 4 to 8 characters long). The other is a Read-Only community string ('public') and cannot be changed.

1. The Hoffman A.C. Monitor

The Hoffman A.C. Monitor is a Windows® application for the complete management of Hoffman air conditioners. The initial air conditioner settings; cooling/heating set-points, cooling/heating differential and high/low temperature alarm set-points are pre-programmed at the factory, but can be locally or remotely adjusted by the user. Alarms are output from the air conditioner relay contacts and also can be accessed through an Ethernet network connection. A USB serial connection is provided on the air conditioner to configure the network interface and air conditioner settings before it is connected to a network.

Windows is a registered trademark of Microsoft Corporation in the United States and/or other countries.

When a Commboard is installed in a Hoffman air conditioner, it can communicate with an external computer or PLC using the SNMP, EtherNet/IP, Modbus TCP, and PROFINET protocols.

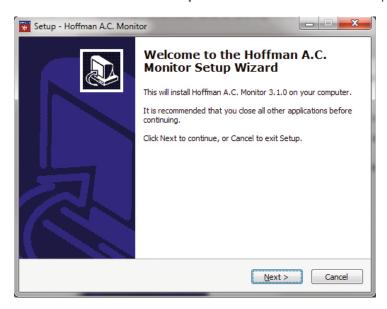
1.1 New Features in V3.1.0

- Support for Master-Slave ACU configurations, with one Master ACU and up to three slave ACUs.
- Support for configuring the polarity of the door open/smoke detected switch with Control firmware version 11 or newer.
- Added support for the Mexican Spanish language

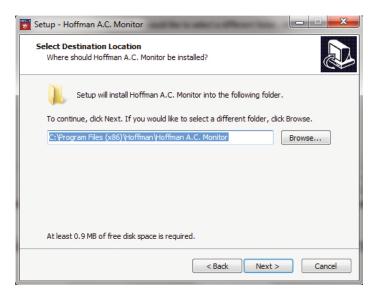
2. Installing the Hoffman A.C. Monitor

Note: If you are upgrading from V3.0.3 or V3.0.4 to V3.0.5, the location where configuration files are stored has changed. You should follow the procedure in 4.6 Exporting a Configuration File on page 22 to export the configuration file to a local directory, upgrade the application, and then follow the procedure in 4.5 Importing a Configuration File on page 21 to import the original configuration file.

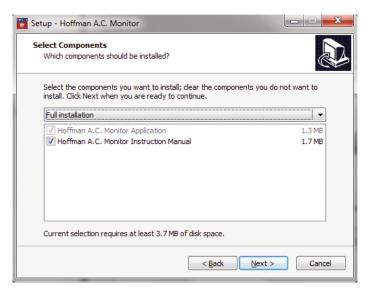
- Unzip the **Hoffman A.C. Monitor 3.1.0 Setup.zip** file into a temporary directory.
- Double click on the Hoffman A.C. Monitor 3.1.0 Setup.exe file to start the installation process.



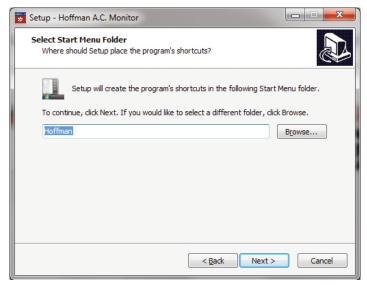
Click on the "Next" button when the installation window opens.



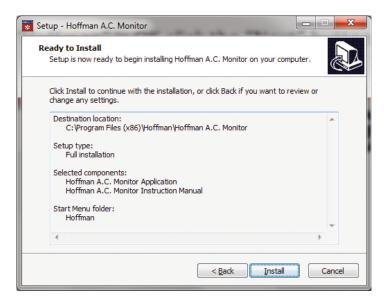
If the default installation directory is OK click the "Next" button.



By default, the installation will put the User's Manual and the Serial USB driver in the C:\Users\<your userid>\
 Documents\Hoffman directory. If you don't want the User's Manual, uncheck the box. If it is OK, click the "Next" button.



• If the default Start Menu folder "Hoffman" is OK, click the "Next" button.



Click the "Install" button to start the installation.



- · Click on the "Finish" button when the installation completes.
- The Hoffman A.C. Monitor application is now ready to use. You can start the program by clicking "Start->All Programs->Hoffman A.C. Monitor" menu, or on the Desktop icon.

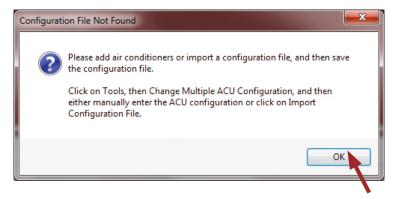
3. Running the Hoffman A.C. Monitor

The installation program added an entry to the list of programs in the Windows "Start->All Programs->Hoffman" menu, and added an icon on the Desktop.



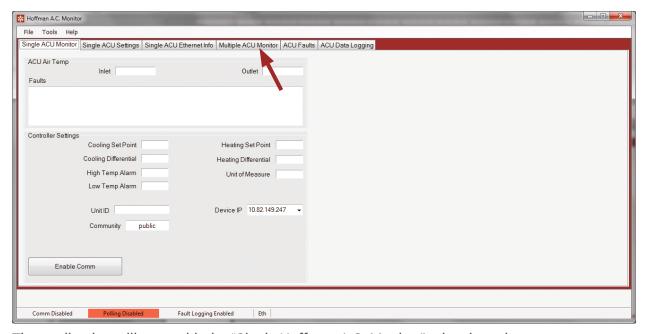
Click on "Hoffman A.C. Monitor" in the "Start->All Programs->Hoffman" menu or double-click on the "Hoffman A.C. Monitor" link on the Desktop to start the program. The program will detect the default language for the PC and configure the program for English, German, Mexican Spanish, Polish, Russian, or Simplified Chinese. If the PC is configured for any other language, the application's language will configure to English.

Note: If no air conditioners have been configured, a window will open stating that the configuration file does not exist.



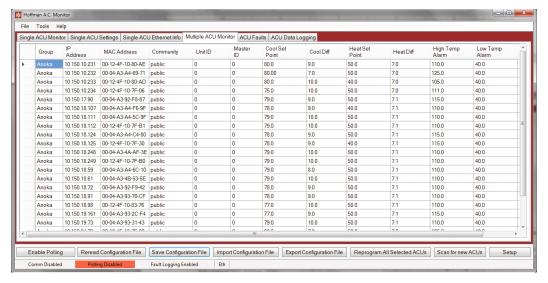
Click "OK" button to create empty configuration files and to close the window.

Note: If you exported a configuration file from a previous version of the application, now is the time to import the original configuration file by follow the procedure in 4.5 Importing a Configuration File on page 21.



The application will start with the "Single Hoffman A.C. Monitor" tab selected.

Click on the "Multiple Hoffman A.C. Monitor" tab to select the Multiple Hoffman A.C. Monitor mode.

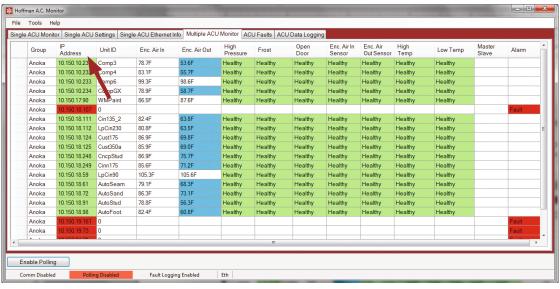


Note: You will need to perform the configuration procedure or import a configuration file before you can monitor multiple air conditioners. (See 4. Configuring the Hoffman A.C. Monitor on page 15)

3.1 Controlling the Hoffman A.C. Monitor Display

When you click on the "Multiple A.C. Monitor" tab, the configuration file is read and the corresponding air conditioners are displayed. You can click on the column headings to change the sequence order of the air conditioners that are displayed and polled.

For example, if you added an air conditioner and want the air conditioners displayed in IP address order, just click on the "IP Address" column header. The air conditioners will now be displayed in increasing IP Address order. You will see an "up arrow" to the right of the "IP Address" that indicates the increasing IP address order.



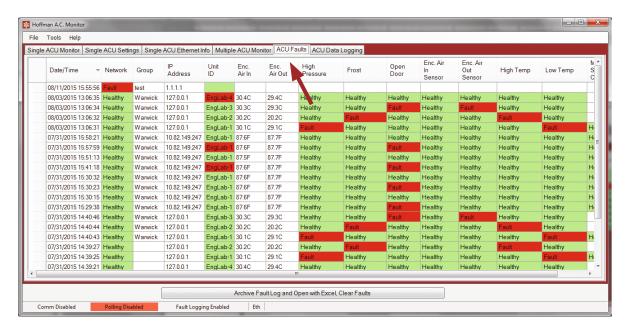
If you click on the "IP Address" column header again, the air conditioners will now be displayed in decreasing IP Address order. You will see a "down arrow" to the right of the "IP Address" that indicates the decreasing IP address order. The same procedure works with any column in the display.

Note: You can click on the "Alarm" column header to display air conditioners with a fault condition at the top of the list.

Note: If you would like the current display order to be permanent, Click on "Tools" menu, then "Change Multiple ACU Configuration" in the pull-down menu, and, finally, click on the "Save Configuration File" button.

3.2 Displaying ACU Faults

If "Alarm File Logging" is enabled, (See6.1 Enabling Hoffman A.C. Monitor Auto-Start and/or Alarm File Logging on page 25) and the Hoffman A.C. Monitor application detects an ACU fault, the details of the fault(s) will be stored in an XML file.



The contents of the Alarm XML file can be displayed by clicking on the "ACU Faults" tab. The default order is descending by date/time so the latest faults will be at the top of the list. You can click on the column headings to change the order of the air conditioner faults display.

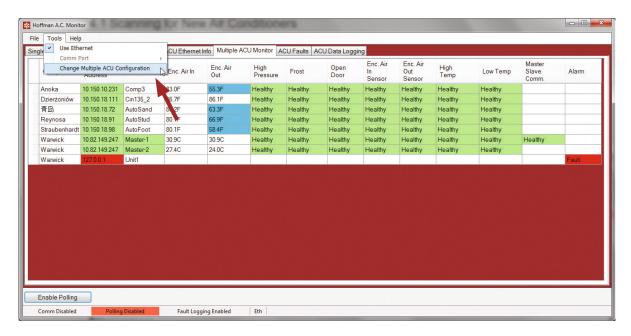
Note: If a new fault is logged when the "ACU Faults" tab is selected, the screen will refresh and display all of the faults in descending date/time order.

4. Configuring the Hoffman A.C. Monitor

After the Hoffman A.C. Monitor application has been started for the first time, you will need to enter the network IP address of each air conditioner.

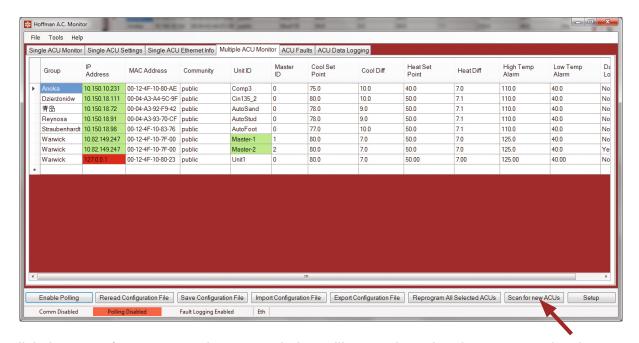
4.1 Scanning for New Air Conditioners

The Hoffman A.C. Monitor application can scan a Class-C network subnet for air conditioners that are not currently configured. The application will poll each IP address on a network subnet. If it finds an air conditioner that is not currently configured, it will add it to the configuration.

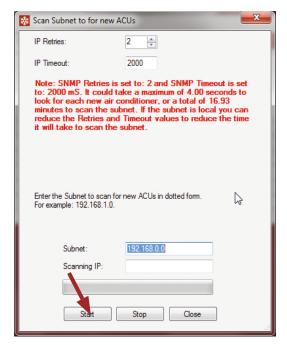


Click "Tools" menu and select "Change Multiple ACU Configuration" in the pull-down menu.

Note: The MAC Address displayed to the right of the IP address corresponds to the MAC Address printed on the label on the air conditioner. You can use the MAC Address shown in the A.C. Monitor to confirm that the IP address for a given air conditioner is correct.



Click the "Scan for new ACUs" button. A window will open where the Class-C network subnet to scan can be entered.



Enter the Class-C network subnet that contains the new air conditioners in dotted format and click on the "Start" button. The last digit should be a "0" (zero). Any new air conditioner found will be added to the configuration.

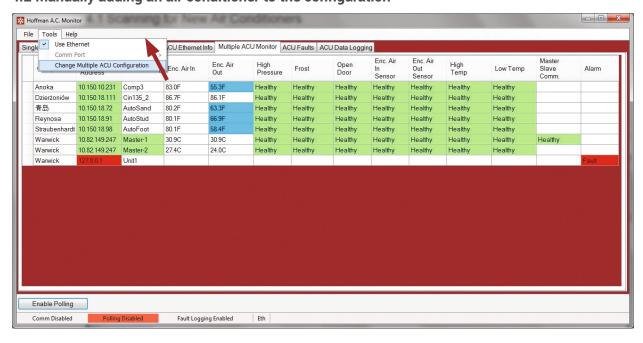
Note: You must save the configuration file to make the new air conditioners permanent.

Note: With the default network configuration, it takes approximately 4 seconds to poll each possible IP address when looking for new air conditioners. There are 254 possible IP addresses on a subnet, so it will take more than 15 minutes to scan a complete subnet. You can reduce the default IP Retries to 1 by clicking on the down-arrow next to the IP Retries box, and reduce the default IP Time out to shorten the scanning time.

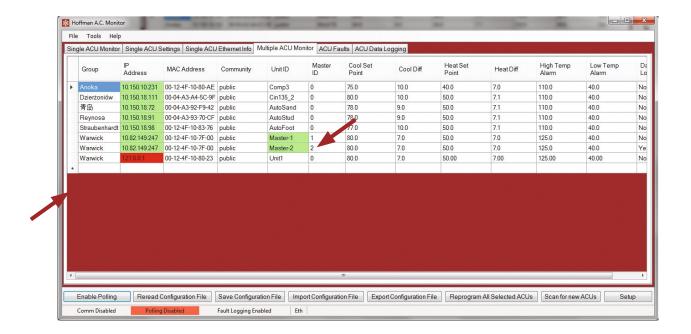
Note: A future version of this application will allow the use of an arbitrary subnet mask.

Note: In a Master/Slave configuration the Master ACU is the only ACU connected to the network. The Master ACU will be added to the configuration, but the Slaves will not be added. The Slave ACUs will need to be manually added to the configuration.

4.2 Manually adding an air conditioner to the configuration

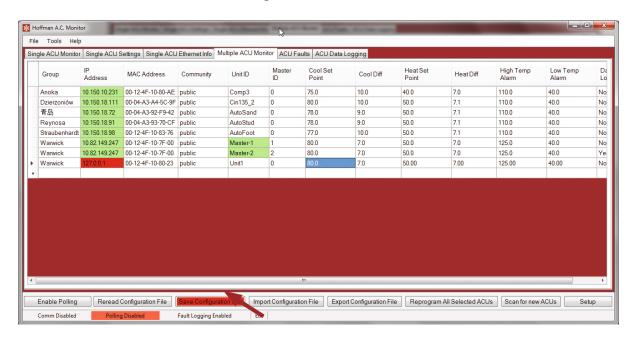


Click the "Tools" menu and select "Change Multiple ACU Configuration" from the pull-down menu.

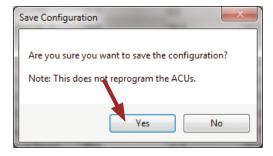


The asterisk"*" at the left of the empty row indicates that it is ready to edit the configuration. Click once on the empty cell to the right of the asterisk "*" and below the "Group" heading to select the cell. Enter the name of the Group for this air conditioner. The Group can be used to organize the air conditioners by geographic location, plant, work cell, etc. The Group can be any text; for example, Anoka, Welding, Router, etc. As you enter the Group you will see a "pencil" icon at the left of the row. When you have finished entering the Group, press the "Tab" key. The "pencil" icon will change to a triangle and the "IP Address" cell will be highlighted. Click on the "IP Address" cell to allow text editing. Enter the IP address for the air conditioner in "dotted" format, for example "10.82.149.247". When you have finished entering the IP address, press the "Tab" key twice and the "Community" cell will be highlighted. Click on the "Community" cell to allow text editing. If the SNMP Community is set to "public" the sensors and alarms can be read, but configuration changes to the air conditioner controller will not be allowed. The factory default value for the SNMP Community can be changed in the air conditioner to another value to improve security. If you plan to use the Hoffman A.C. Monitor application to make configuration changes to the air conditioner controllers, you will need to set the SNMP Community to the factory default value of "private", or to the customized value. When you have finished entering the Community, press the "Enter" key.

For a Master-Slave configuration, each ACU in the Master-Slave set will need to be configured separately. When you add an ACU, the Master ID will default to 0 to indicate that it is a standalone ACU. You will need to change the Master ID to a 1 for the Master ACU. When you add a Slave ACU, use the same IP address as the Master ACU, but change the Master ID to correspond to the Slave ACUs ID in the range of 2-4. When the ACUs are polled, the application will append the Master/Slave ID to the Unit ID to make tracking easier.



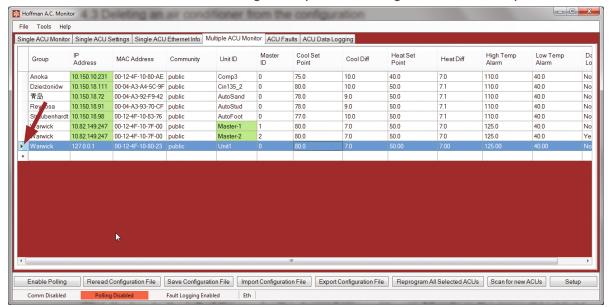
The Hoffman A.C. Monitor application screen should look like the image above. Click the "Save Configuration File" button to save the current air conditioner configuration.



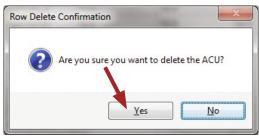
Click the "Yes" button to save the current Hoffman A.C. Monitor configuration. Repeat the above steps to add additional air conditioners to the configuration.

4.3 Deleting an air conditioner from the configuration

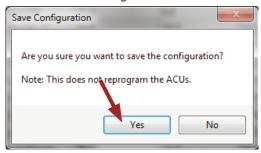
Click the "Tools" menu and select "Change Multiple ACU Configuration" from the pull-down menu.



Click the box to the left of the row for the desired air conditioner. All cells in the row will highlight. Press the "Delete" key.



Click the "Yes" button to confirm deletion of the air conditioner. Click the "Save Configuration File" button to save the current air conditioner configuration.



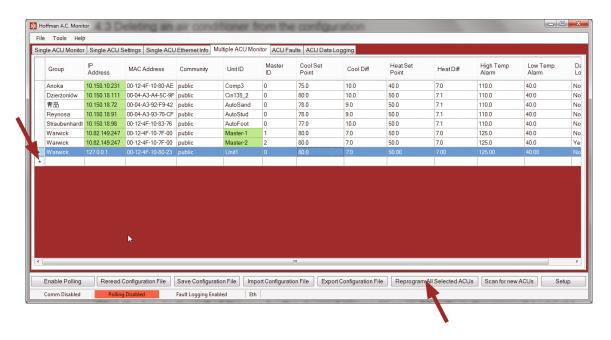
Click the "Yes" button to save the current air conditioner configuration.

Repeat the above steps to delete more air conditioners from the configuration.

Note: You can hold the "CTRL" key on your keyboard down and click on multiple ACUs. When you press the "Delete" key the application will ask if it is OK to delete each of the selected air conditioners.

4.4 Modifying the air conditioner settings

When you enable polling of the air conditioners for the first time, the Hoffman A.C. Monitor application will determine that the Unit ID, Cooling Set-Point, Cooling Differential, Heating Set-Point, Heating Differential, High Temperature Alarm and Low Temperature Alarm settings in the configuration file are empty. The application will obtain the current values from the air conditioner and populate the configuration file. To populate these fields, you can click on the "Enable Polling" button, wait for it to cycle through all of the air conditioners, click the "Disable Polling" button, click the "Tools" menu and select "Change Multiple ACU Configuration" from the pull-down menu, and, finally, click the "Save Configuration File" button to save the configuration values from the air conditioners.



If you need to change any of the air conditioner set-points, you can click the "Tools" menu and select "Change Multiple ACU Configuration" from the pull-down menu, click twice on a cell in the configuration display, change the value, and select "Save Configuration File" button. To reprogram the set-points in the air conditioner, click on the box to the left of the "Group" cell for the desired air conditioner, and select "Reprogram All Selected ACUs" button. If you would like to reprogram more than one air conditioner at a time, you can hold the "CTRL" key down while you select more than one air conditioner controller. Clicking on the "Configure All Selected ACUs" button will reprogram all of the selected air conditioners.

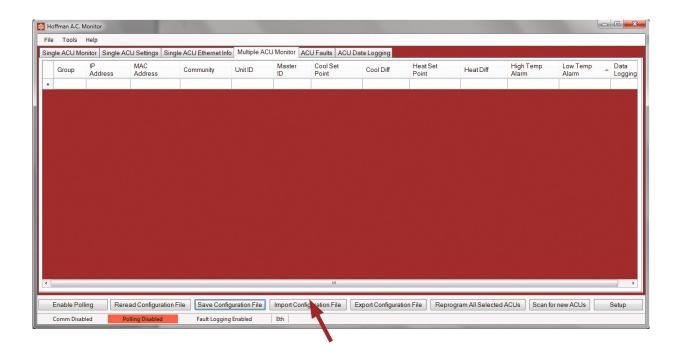
Note: If the air conditioner does not respond to the reprogramming commands, the IP address cell will be highlighted in red. If an individual setting cannot be reprogrammed, the settings cell will be highlighted in red.

Note: If the SNMP Community is set to "public", you cannot change the settings of an air conditioner. The SNMP Community must be set to the same value as the air conditioner is programmed. The factory default value is "private".

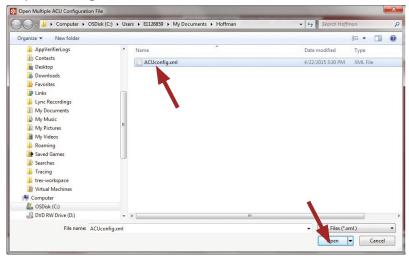
Note: The IP address and SNMP Community settings cannot be changed from the Multiple Hoffman A.C. Monitor tab. You can use the Single ACU Ethernet Info tab to change the IP address or SNMP Community settings.

4.5 Importing a Configuration File

An existing XML configuration file can be imported into the Hoffman A.C. Monitor.



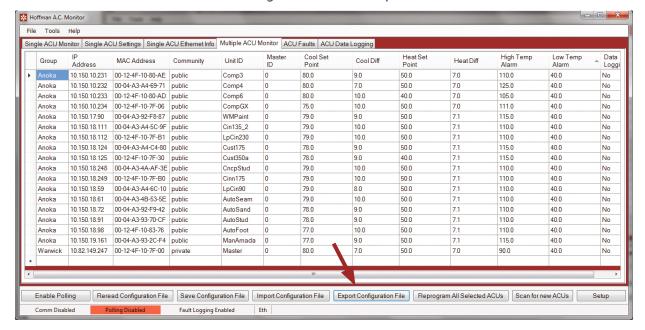
Click the "Tools" menu and select "Change Multiple ACU Configuration" from the pull-down menu. and, finally, click "Import Configuration File" button.



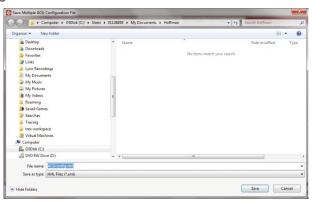
Use the "Open Multiple ACU Configuration File" window to find and select the XML configuration file to import, and select "Open" button. You must click the "Save Configuration File" button to make the imported configuration the permanent configuration.

4.6 Exporting a Configuration File

The current Hoffman A.C. Monitor configuration can be exported to an XML file.

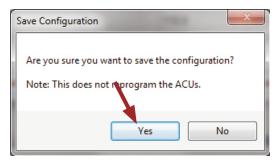


Click the "Tools" menu and select "Change Multiple ACU Configuration" from the pull-down menu. Then click "Export Configuration File" button.



From the "Open Multiple ACU Configuration File" window, select the desired directory and file name and click "Save" button.

Note: The default directory for saving the configuration file is C:\Users\<your userid>\ Documents\Hoffman.

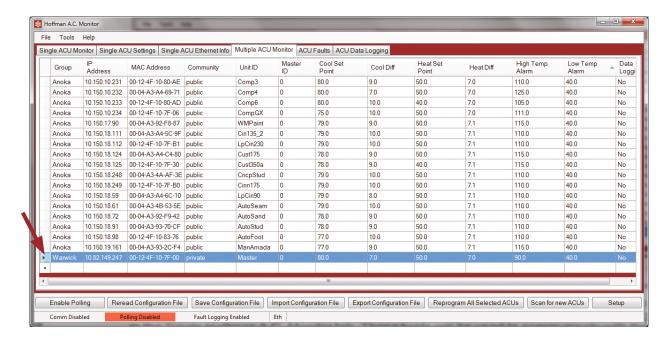


Click "Yes" to save the configuration file.

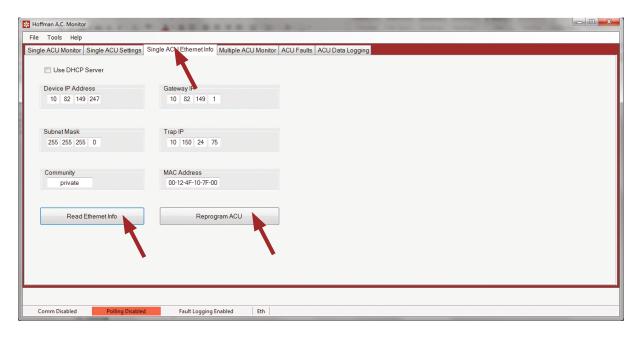
Note: You can use the Export/Import tools to copy the Multiple ACU Configuration from one PC to another.

Note: You can export the Multiple ACU Configuration file, edit it using an XML editor, and, finally, re-import it.

4.7 Changing the ACU IP Address or SNMP Community Setting



Click on the box to the left of the row containing the IP address for the air conditioner. The row will be highlighted and the IP Address and SNMP Community will be set in the corresponding fields in the Single Hoffman A.C. Monitor tab. These fields will be used to communicate with the air conditioner.



Click on the Single ACU Ethernet Info tab. Click on the "Read Ethernet" info button. The current Ethernet configuration will be displayed. Edit the fields as desired and click "Reprogram ACU" button. The updated network configuration will re-program the air conditioner.

Note: The IP address and SNMP Community settings cannot be changed from the Multiple Hoffman A.C. Monitor tab. You can use the Single ACU Ethernet Info tab to change the IP address or SNMP Community settings.

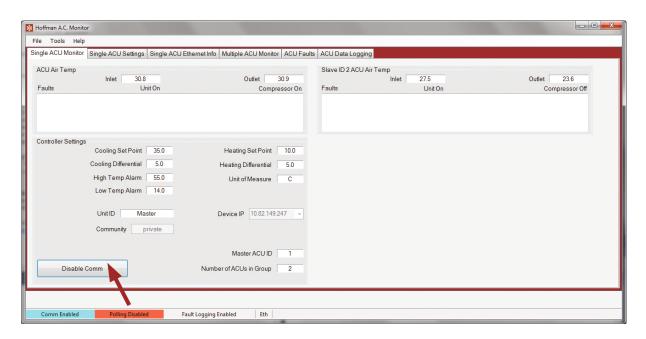
Note: You will need to modify the configuration in the Multiple Hoffman A.C. Monitor tab to correspond to the new network configuration for the air conditioner.

5. Monitoring or Configuring a Single ACU

The Hoffman A.C. Monitor can monitor and configure a single ACU through the network connection.

5.1 Monitoring a Single ACU

To monitor a single ACU, click on the "Single ACU Monitor" tab. Enter the IP Address of the ACU in the "Device ID" field and click on the "Enable Comm" button. The text on the "Enable Comm" button will change to "Disable Comm" when communications with the ACU is established. Click on the "Disable Comm" button to stop monitoring a single ACU.



The Standalone or Master ACU information will be displayed on the left side of the window. If the ACU is a Master in a Master/Slave configuration, a window on the right will open for each Slave ACU. ACU faults will be shown as text messages in the "Faults" window.

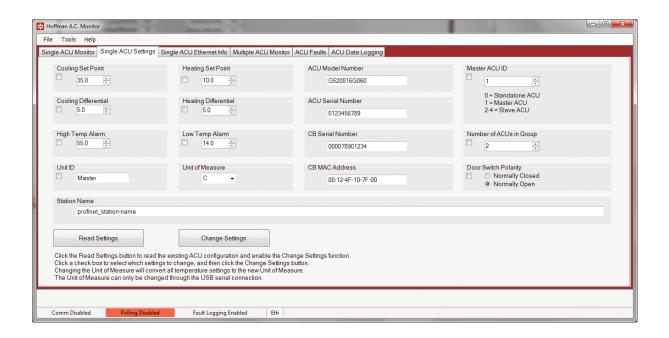
5.2 Configuring a Single ACU

To configure a single ACU, click on the "Single ACU Monitor" tab. Enter the IP Address of the ACU in the "Device ID" field, and enter the SNMP Community in the "Community" field. The default SNMP Community of "public" will not allow ACU configuration changes to be made. The default SNMP Community of "private" will allow configuration changes, but it is likely that this default SNMP Community ID was changed when the ACU was installed.

Click on the "Single ACU Settings" tab to open the ACU configuration window. Click on the "Read Settings" button to read the current configuration from the ACU. Change the desired field in the window, and click in the corresponding checkbox (square) to enable changing, and click on the "Change Settings" button.

The Master/Slave configuration and the Door Switch Polarity can be changed using the same method.

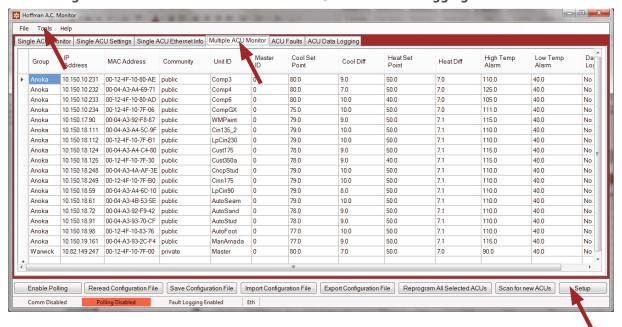
Note: the Temperature setpoints can only be changed in 0.1 degree steps. There is an upper and lower limit to all of the temperature settings.



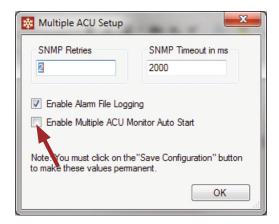
6. Hoffman A.C. Monitor Auto-Start and Alarm File Logging

The Hoffman A.C. Monitor can be configured to automatically start polling the air conditioners in the Multiple ACU mode when the application is started, and/or to enable logging of faults into an alarm file.

6.1 Enabling Hoffman A.C. Monitor Auto-Start and/or Alarm File Logging

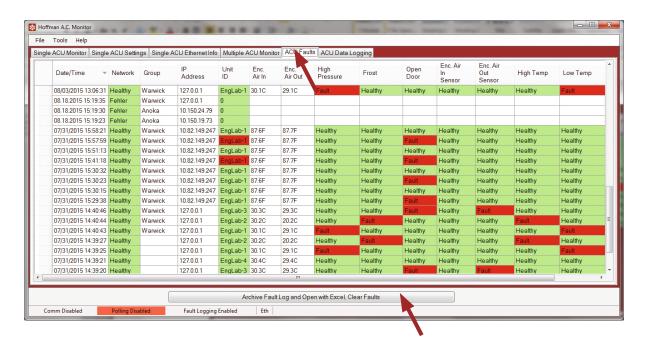


To enable Hoffman A.C. Monitor Auto-Start or Alarm File Logging, click the "Tools" menu, select "Change Multiple ACU Configuration" from pull-down menu and click Setup button.

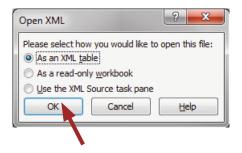


Select Enable Alarm File Logging check box and/or the Multiple Hoffman A.C. Monitor Auto-Start check box and click OK button.

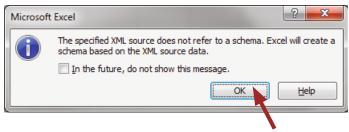
6.2 Exporting the Alarm File to Microsoft Excel



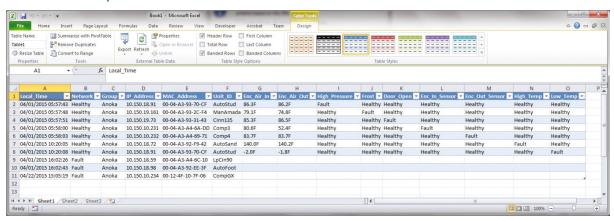
If you click on the "ACU Faults" tab and select "Archive Fault Log and Open with Excel, Clear Faults" button, the Hoffman A.C. Monitor will copy the fault log file into a new XML archive file. The new XML archive fault log file will be located in the "Hoffman" directory in your local documents directory. The name of the file will be as shown here MMDDYYY-hhmmmssACUAlarm.xml where MMDDYYY is the current month/day/year and hhmmss is the 24 hour version of the current time. If Excel is installed, Excel will be launched to open the XML archive fault log file. The current faults in the display will be cleared. The Alarm File is XML formatted and can be read by Microsoft Excel.



A window will open as shown above. Click OK button.



A window will open as shown above. Click OK button.



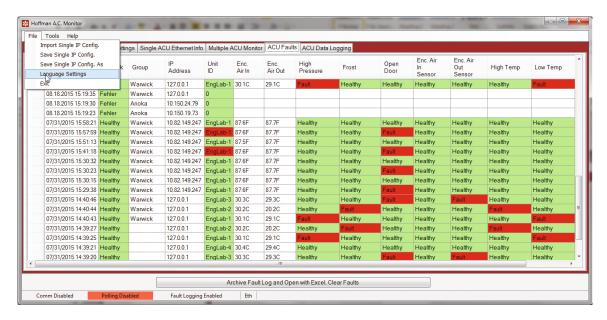
The image above shows an example of the imported alarm file. Each row represents a change in the network connection state or a change in the alarm state for one ACU. The date and time from the PC running the Hoffman A.C Monitor at the time of the fault is listed in column A. If the Network column contains Fault, the ACU did not respond to an SNMP poll, but had previously responded. The group that was assigned to the ACU is listed in column C, and the IP and MAC address of the ACU are in columns D and E respectively. Columns G and H contain the inlet and outlet temperatures when the fault occurred. The remaining columns show the state of the ACU alarms when the fault occurred.

For example, row 9 shows an ACU that failed to respond to an SNMP poll, but had previously responded. Row 2 shows a high pressure fault and row 4 shows a door open fault.

7. Changing the Hoffman A.C. Monitor Language

The Hoffman A.C. Monitor is multilingual. When the application is started, it will detect the native language configured in Windows and set the application's language to English, German, Mexican Spanish, Polish, Russian, or Simplified Chinese. If the PC is configured for any other language, the application's language will configure to English.

7.1 Overriding the detected language setting



You can override the detected language by clicking "File" and selecting "Language Settings".

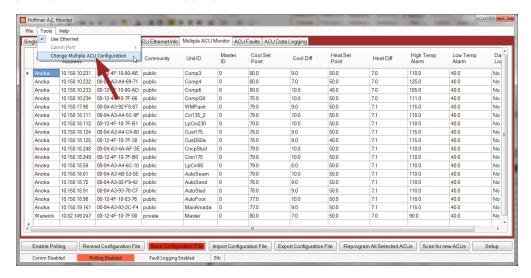


A window will open as shown above. Select "Manually Configure Language" button. A pull-down menu will be displayed showing the possible languages. Select the desired language and click "OK".

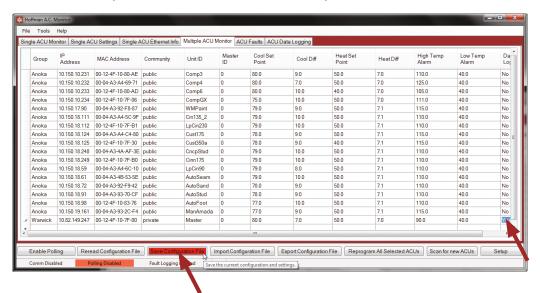
8. Hoffman A.C. Monitor Data Logging

The Hoffman A.C. Monitor can be configured to log sensor data from one or more ACUs into a sensor data file. The sensor data file can then be opened in Excel for analysis.

8.1 Configuring an ACU for Data Logging



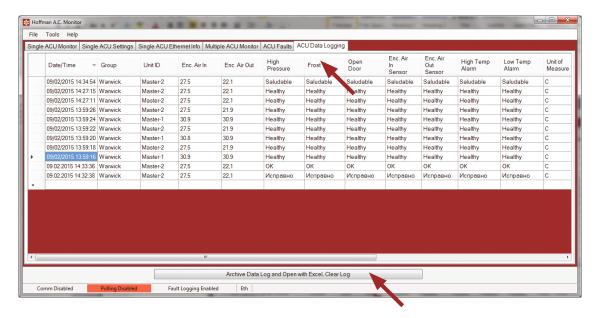
To configure an ACU for data logging, click "Tools" menu and select "Change Multiple ACU Configuration" from the pull-down menu. Then click Setup button.



Find the ACU you would like to configure, click on the "Data Logging" column cell to change the "No" to "Yes", and, finally, click "Save Configuration File". Repeat this for each ACU that you would like to configure an ACU for data logging.

When clicking on "Enable Polling" button, the sensor data for each ACU that was configured for data logging will be stored in an XML file.

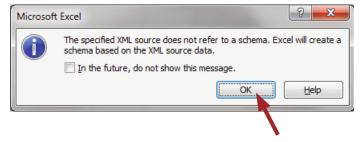
8.2 Exporting the Sensor Data to Microsoft Excel



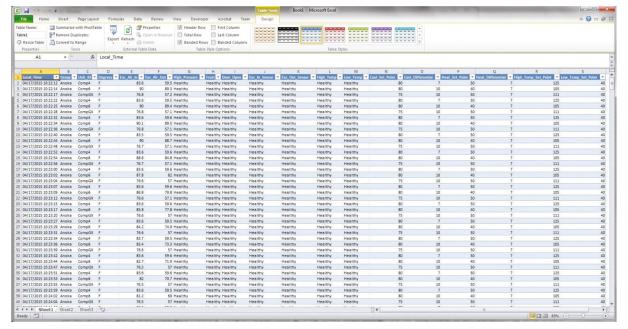
If the "ACU Data Logging" tab is selected and "Archive Data Log and Open with Excel, Clear Log" button is clicked on, the Hoffman A.C. Monitor will copy the data log file into a new archive file. The new archive fault log file will be located in the "Hoffman" directory in your local documents directory. The name of the file will be formatted as shown here MMDDYYY-hhmmmssACUDataLog.xml where MMDDYYY is the current month/day/year and hhmmss is the 24 hour version of the current time. If Excel is installed, Excel will be launched to open the archive data log file. The current sensor data in the display will be cleared. The data log file is XML formatted and can be read by Microsoft Excel.



A window will open as shown above. Click OK button.

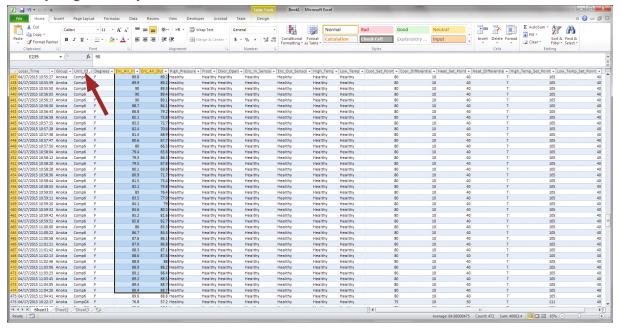


A window will open as shown above. Click OK button.

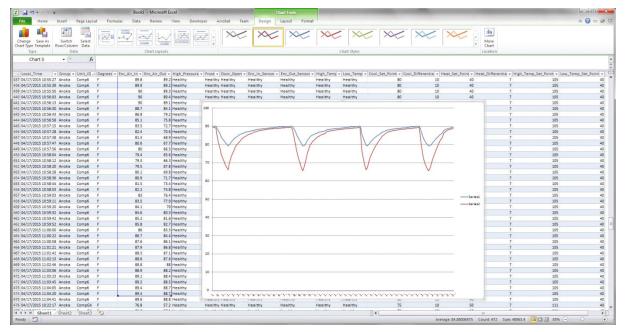


The image above shows an example of the imported data log file. Each row represents sensor data for one ACU. The date and time from the PC running the Hoffman A.C Monitor at the time of the poll is listed in column A. You can sort the data by clicking on the arrow next to the column heading.

8.3 Graphing the Temperature Sensor Data in Microsoft Excel



In order to create a temperature sensor graph, click on the Unit ID arrow to sort all of the data for each ACU into adjacent cells. Select the Enc_Air_In and Enc_Air_Out cells for a single ACU. Click on "Insert", "Line", and select the 2D Line chart.

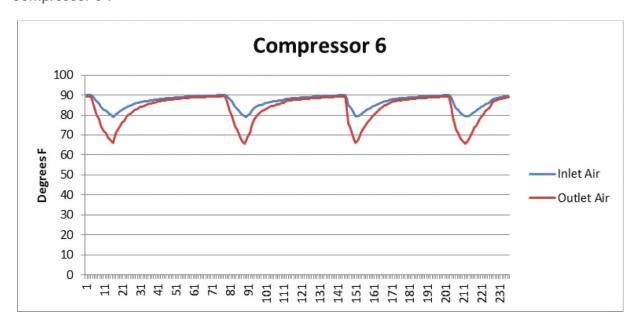


The resulting chart showing the Inlet Air Temperature and the Outlet Air Temperature will appear as shown above.

To change the Legend for the sensor readings, click on the legend at the right side of the chart, right click and click on "Select Data". Then click on "Series 1", click on "Edit", enter "Inlet Air" in text box, and click "OK". Repeat for "Series 2" and name it "Outlet Air".

To add a title to the Y-Axis of the chart, click on the chart, click on "Layout", click on "Axis Titles", click on "Primary Vertical Axis Title", and, finally, click on "Rotated Title". A text box will appear to the left of the numbers. Click on the text and change it to "Degrees F".

If a title on the top of the chart is desired, click on the chart, click on "Layout", click on "Chart Title", click on "Above Chart". A text box will appear above the chart. Click on the text and change it to "Compressor 6".



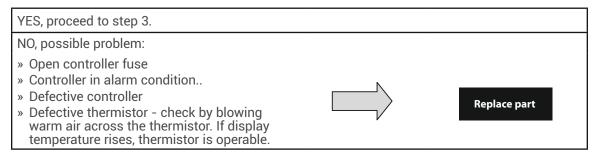
The above resulting chart had the ACU Cooling Setpoint set to 80F and the Cooling Differential set to 10F. From this graph, one can see that the corresponding Inlet Temperature varied between 80F and 90F.

NOTES

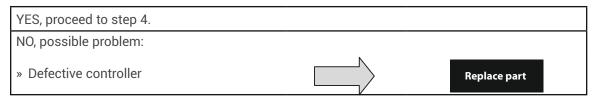
BASIC AIR CONDITIONING TROUBLE SHOOTING CHECK LIST - REMOTE ACCESS CONTROL VERSION

- 1. Check manufacturer's nameplate located on the unit for<u>correct power supply</u>.
- 2. Turn on power to the unit. The controller will display a start up sequence then revert to the normal temperature display mode. Is the correct enclosure temperature displayed?

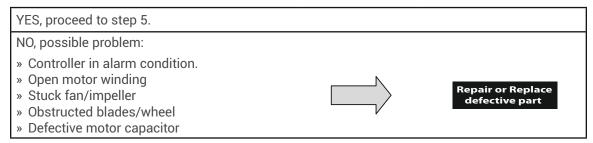
Note: The temperature may be alternating with an alarm code.



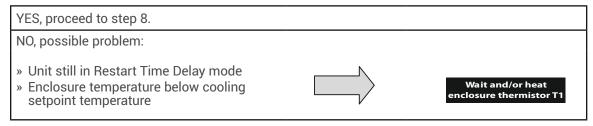
3. The cooling status indication (symbol G) should be on. Is the symbol on? If not, press and hold the lower right "snowflake" button for greater than five seconds. Is the cooling mode symbol now on?



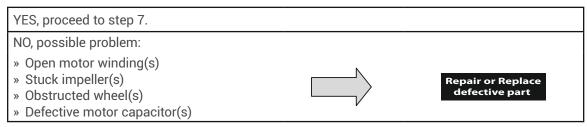
4. The evaporator (Enclosure or "COLD" air) fan/impeller should turn on. Is there airflow?



5. Start the cooling cycle by changing the cooling setpoint parameter (r01) to the low limit of 72 F (22 C). Symbol 1 should be displayed indicating a call for cooling. If symbol 1 is flashing, the unit is in Restart Time Delay mode. Within 6 minutes, symbol 1 should display without flashing. Is symbol 1 displayed without flashing?



6. The compressor and the condenser (Ambient or "HOT" air) impeller(s) should turn on. Is there adequate airflow?



7. Carefully check the compressor for proper operation - motor should cause slight vibration and the outer case of the compressor should be warm. Is the compressor showing signs of this?

YES, wait 5 minutes, proceed to step 8.	
NO, possible problem:	
 » Defective start or run capacitor » Defective overload » Defective start relay » Defective contactor » Defective compressor 	Repair or Replace defective part

8. Make sure the coils are clean then check the evaporator "air in" and "air out" temperatures. If the temperatures are the same:

» Possible loss of refrigerant» Possible bad valves in compressor		Repair or Replace defective part
--	--	-------------------------------------

SYMPTOMS AND POSSIBLE CAUSES - REMOTE ACCESS CONTROL VERSION

SYMPTOM	POSSIBLE CAUSE		
	Clogged fins on coil(s)		
	Dirty filter		
Unit won't cool	Impellers not running		
Onit won't cool	Compressor not running		
	Compressor runs, but has bad valves		
	Loss of refrigerant		
	Low line voltage at start. Should be +/-10% rated voltage.		
	Compressor motor stuck		
Compressor tries to start but won't run	Bad contactor		
	Bad overload switch		
	Bad run/start capacitor		
Unit blows breakers	Undersized breaker/fuse or not time delayed		
Offit blows breakers	Short in system		
	Drain plugged		
Getting water in enclosure	Drain tube kinked		
Setting water in cholosure	Enclosure not sealed (allowing humidity in)		
	Mounting gasket damaged		

For additional technical information, contact nVent Electrical at 800-896-2665.z





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